2024 Community Assessment Data Results

RATING	1	2	3		1	2	3
TOTAL # OF RESPONDANTS/TOTAL % OF RESPONDANTS	11510	8792	2311		51%	39%	10%
	Value						
	Count				% OF RESPONDANTS		
RATING	1	2	3		1	2	3
Use the scales below to rate the following library PROGRAMS: Very Important (1), Important (2) or not very important (3)							
PROGRAMS	**2370**	**1686**	**579**		**51%**	**36%**	**12%**
Special Events & Seasonal Celebrations	171	135	27		51%	41%	8%
Classes, Workshops, Lectures, & Seminars	229	99	5		69%	30%	2%
Children's Story Times & Activities	243	57	33		73%	17%	10%
Feature Films & Discussions	95	155	83		29%	47%	25%
Musical Performances & Drama	119	147	67		36%	44%	20%
Art Shows	161	140	32		48%	42%	10%
Early Literacy & Kindergarten Readiness	243	51	39		73%	15%	12%
Book Clubs & Readings (Authors & Poets)	175	124	34		53%	37%	10%
Adult Literacy/English Language, Workforce Development	141	134	58		42%	40%	17%
Teen Activities	208	95	30		62%	29%	9%
Intergenerational Activities	152	135	46		46%	41%	14%
Technology Skill Building	193	110	30		58%	33%	9%
Financial Literacy/Retirement Planning	136	157	40		41%	47%	12%
Online or Zoom Programs/Classes	104	147	82		31%	44%	25%
Use the scales below to rate the following library SERVICES: Strongly Agree (1), Agree (2) or Strongly Disagree (3)							
Services	**1584**	**706**	**41**		**68%**	**30%**	**2%**
WPL staff are helpful, informative, and welcoming	289	41	3		87%	12%	1%
WPL has the right amount of staff to meet my needs	228	97	8		68%	29%	2%
WPL provides useful technical support and instruction	209	124	0		63%	37%	0%
WPL hours are adequate, convenient, and meet my needs	189	128	16		57%	38%	5%
WPL delivery service for homebound individuals is necessary	181	143	9		54%	43%	3%
Accessibility (ADA compliant, sight impaired, etc.) services are necessary	221	111	1		66%	33%	0%
Availability of free reliable Internet and Wifi Hotspots is necessary	267	62	4		80%	19%	1%

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Use the scales below to rate the following library RESOURCES: Very Satisfied (1), Satisfied (2) or Not Very Satisfied (3)						
Resources	**895**	**1043**	**58**	**45%**	**52%**	**3%**
Current Collections of Books, Magazines, Newspapers, DVDs	194	129	8	58%	39%	2%
Current Collections of Young Adult/Teen Books, Magazines, DVDs	141	185	7	42%	56%	2%
Current Collections of Young Adult/Teen Books, Magazines, DVDs	166	162	5	50%	49%	2%
Current Downloadable Collections of Digital Books, Databases & Resources (Kanopy, Libby, etc.)	143	173	17	43%	52%	5%
Current Collections of Local History and Genealogy Resources	137	186	10	41%	56%	3%
Library of Things (Microscope, Ghost-hunting Kit, etc.)	114	208	11	34%	62%	3%

Use the scales below to rate the following library FACILITIES: Essential (1), Moderately Essential (2) or Not Needed (3)						
Facilities	**2091**	**1804**	**767**	**45%**	**39%**	**16%**
Art Gallery	174	130	29	52%	39%	9%
Quiet Study Rooms	238	81	14	71%	24%	4%
Community Reading Lounge	201	113	19	60%	34%	6%
Community and Group Meeting Rooms	230	95	8	69%	29%	2%
Creative Collaborative Workspaces	176	139	18	53%	42%	5%
Soundproof Media Room	135	139	59	41%	42%	18%
Drive-up Service Window	39	101	193	12%	30%	58%
Lockable After-hours Meeting Room	96	151	86	29%	45%	26%
Small Business Incubator/Support Center	76	174	83	23%	52%	25%
Pick Up Locker (after hours)	75	176	82	23%	53%	25%
Parking Availability	258	65	10	77%	20%	3%
Computer Learning Lab	179	133	21	54%	40%	6%
Large Multi-purpose Performance Room	138	144	51	41%	43%	15%
More Restrooms	76	163	94	23%	49%	28%